

## CMS Update on the ICF/IID Program

### CMS Update

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### Objectives

- ICF/IID Demographics
- Identify the top 10 W Tags/Citations
- Updates on the ICF/IID Program

### CMS Central Office ICF/IID Team

- **Peggye Wilkerson** – Deputy Director, Division of Continuing Care Providers

– **Melissa Rice** – Team Lead

## ICF/IID Demographics

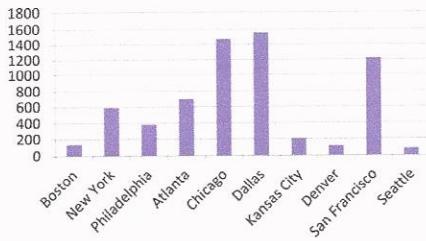
### Quiz Question

What is the total number of ICF/IID Providers in the United States?

- A. 5234
- B. 6443
- C. 2982
- D. 7923

## ICF/IID Demographics

Total ICF/IID Providers FY 2014



- Total number of ICF/IIDs: 6,443

## Quiz Question

What is the total number of individuals served in certified ICF/IIDs?

- A. 81,000
- B. 120,000
- C. 360, 000

## Where Individuals Reside

- Large (>100 beds) 3%
- Medium (17-99 beds) 5%
- Small (4-16 beds) 92%

## Top 10 Deficient Practice Citations

## Quiz Question

Which one of the following deficient practices is cited more than the others?

- A. W149— Prevention of abuse, neglect and mistreatment
- B. W369— All drugs administered without error
- C. W249 – Active treatment program implemented when IPP formulated
- D. W120 – Outside services meet needs of clients
- E. W153 – All allegations of abuse, neglect, mistreatment & injuries of unknown origin are reported immediately to administrator and/or others according to state law

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## Top 10 W-Tags

FY14

- **W249 (11.8%)** – Active treatment program implemented when IPP formulated
- **W104 (9.9%)** – Governing body exercises direction
- **W331 (7.9%)** – Nursing services provided in accordance with client needs
- **W369 (8.1%)** – All drugs administered without error
- **W149 (6.0%)** – Prevention of abuse, neglect and mistreatment

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## Top 10 W-Tags (continued)

- **W189 (6.3%)** – Staff training program
- **W322 (6.4%)** – Preventive and general health care
- **W368 (5.9%)** – Drugs administered in accordance with physicians orders
- **W154 (5.6%)** – Alleged violations investigated thoroughly
- **W436 (5.6%)** – Furnish, maintain specialized equipment, devices

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## Other Frequently Cited W-Tags

- **W120** – Outside services meet needs of clients
- **W153** – All allegations of abuse, neglect, mistreatment & injuries of unknown origin are reported immediately to administrator and/or others according to state law
- **W159** – Active treatment program coordinated by QIDP

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## What's Happening

## Interpretive Guidance

- ICF/IID Interpretive Guidelines
  - Updated
  - Probes and procedures moved to State Operations Manual (SOM) Exhibit
  - Final clearance hopefully by end of 2014

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## Survey Process

- ICF/IID survey process workgroup
  - Meets once a month since June 2014.
  - Idea is to streamline the survey process to make it more efficient and effective.
  - Possible pilot - summer 2015

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## Quality Assurance Project

- Facilitate national consistency in the implementation of the ICF/IID regulations.
- Evaluation of the quality of surveyor documentation by using the written citations on the CMS-2567
- W249
  - first ASPEN tag reviewed due to the frequency written and critical nature of the Tag.
- Review tool developed
- Evaluation report to Regional Offices
- 2 hour webinar on the review of W249
- Second ASPEN tag reviewed was W369
  - Webinar date – October 2014

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## Basic Surveyor Webinar Training

- Basic Surveyor Webinar Training
  - Two courses per year via webinar
    - 5 Days/32 Hours
    - 50 students
    - Interactive discussions, polling questions, breakout sessions
    - Pre and post requisite requirements
  - Onsite experience the week immediately following the webinar training.
  - Post-training evaluations at 3 months to test knowledge retention.

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## Questions ?

Thank You

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