



1. How long have you been at this facility?

More than three months

Less than three months

**YES**  
Would you say yes, always or yes, sometimes?

**NO**  
Would you say no, hardly ever or no, never?

SOCIAL SERVICES	FIRST I'M GOING TO ASK YOU SOME QUESTIONS ABOUT THE SOCIAL WORKERS HERE.				
	Yes, always	Yes, sometimes	No, hardly ever	No, never	DK/NA/NR
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<b>(If respondent says DK/NA/NR, skip to question 5).</b>				
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
THERAPY	NOW I HAVE SOME QUESTIONS ABOUT THERAPY.				
	Yes, always	Yes, sometimes	No, hardly ever	No, never	DK/NA/NR
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ACTIVITIES	NEXT I'D LIKE YOU TO THINK ABOUT THE ACTIVITIES THE FACILITY OFFERS TO ENTERTAIN YOU OR KEEP YOU INVOLVED.				
	Yes, always	Yes, sometimes	No, hardly ever	No, never	DK/NA/NR
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<b>(If respondent says DK/NA/NR, skip to question 12).</b>				
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CHOICE	NOW I'D LIKE YOU TO THINK ABOUT THE CHOICES YOU HAVE HERE.				
	Yes, always	Yes, sometimes	No, hardly ever	No, never	DK/NA/NR
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**YES**  
Would you say yes, always  
or yes, sometimes?

**NO**  
Would you say no, hardly  
ever or no, never?

CHOICE					
	Yes, always	Yes, sometimes	No, hardly ever	No, never	DK/NA/NR
18. Do the people who work here let you do the things you want to do for yourself? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>THE NEXT QUESTIONS ARE ABOUT THE HELP YOU GET HERE.</b>	<b>Yes, always</b>	<b>Yes, sometimes</b>	<b>No, hardly ever</b>	<b>No, never</b>	<b>DK/NA/NR</b>
19. Does a staff person check on you to see if you are comfortable? Yes or no? (If asked: Ask if you need a blanket, if you need a drink, if you need a change in position?) (If asked: By staff, I mean the people who work here)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20. During the <u>week</u> , is a staff person available to help you if you need it? Yes or no? (If asked: Help getting dressed, getting things for you?) (If asked: By staff, I mean the people who work here)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21. During the <u>weekends</u> , is a staff person available to help you if you need it? Yes or no? (If asked: Help getting dressed, getting things for you?) (If asked: By staff, I mean the people who work here)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
22. During the <u>evening and night</u> , is a staff person available to help you if you need it? Yes or no? (If asked: Help getting dressed, getting things for you?) (If asked: By staff, I mean the people who work here)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
23. Do the people who work here know what you like and don't like? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
24. Do you get your medications on time? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>NOW I'D LIKE YOU TO THINK ABOUT THE PEOPLE WHO PROVIDE MOST OF YOUR CARE HERE, THE NURSE AIDES AND NURSING ASSISTANTS.</b>					
25. Are the nurse aides gentle when they take care of you? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26. Do the nurse aides treat you with respect? Yes or no? (If asked: By respect, I mean are the nurse aides polite, listen to what you have to say, care about your feelings?)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
27. Do the nurse aides spend enough time with you? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
28. Overall, are you satisfied with the nurse aides who care for you? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>ADMINISTRATION</b>					
<b>THE NEXT FEW QUESTIONS ARE ABOUT THE PEOPLE IN CHARGE. THEY ARE ALSO CALLED THE MANAGEMENT OR ADMINISTRATION.</b>	<b>Yes, always</b>	<b>Yes, sometimes</b>	<b>No, hardly ever</b>	<b>No, never</b>	<b>DK/NA/NR</b>
29. Is the administration available to talk with you? Yes or no? (If the respondent says DK/NA/NR, skip to question 32).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
30. Does the administration treat you with respect? Yes or no? (If asked: By respect, I mean is the administration polite, listen to what you have to say, care about your feelings?)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
31. Overall, are you satisfied with the administration here? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>MEALS &amp; DINING</b>					
<b>NOW I WANT YOU TO THINK ABOUT THE FOOD AND MEALTIME.</b>	<b>Yes, always</b>	<b>Yes, sometimes</b>	<b>No, hardly ever</b>	<b>No, never</b>	<b>DK/NA/NR</b>
32. Is the food here tasty? Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
33. Are the foods served at the right temperature (cold foods cold, hot foods hot) Yes or no?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

